Scam Texts: Tolls, Packages and "Wrong Numbers"

Fake texts about unpaid tolls, missed deliveries and friendly "wrong number" chats are among the most common scams in the U.S.

Common texts to ignore

- "You owe an unpaid toll. Pay now to avoid a fine."
- "Your package can't be delivered. Update your address."
- "Hi, is this Linda?" A friendly stranger who keeps chatting, often leading to an investment pitch later.
- "Your bank account is suspended. Reply YES."

Safe habits

- **Don't reply, not even STOP**, to a number you don't know. It confirms your number is active.
- Check tolls, packages and bills in the **official app or website**, never through a texted link.
- Forward scam texts to **7726** (SPAM) to report them to your carrier, then delete.
- Turn on your phone's spam filtering and "filter unknown senders."

Report it: ReportFraud.ftc.gov | FBI: ic3.gov | Identity theft: IdentityTheft.gov | Age 60+: National Elder Fraud Hotline **833-FRAUD-11 (833-372-8311)**. Free help from Netivo: **(913) 349-3363**.